**Uxbridge Skating Club—Refund Policy**

**Refund Requests:**

All refund requests must be submitted using the USC – Refund Request Form. Please note that incomplete forms will not be processed.

The Refund Request Form can be downloaded from our website. The completed **USC Refund Request Form** and supporting documents must be emailed to the club at:

[info@uxbridgeskatingclub.com](mailto:info@uxbridgeskatingclub.com)

Please Note: A 5% administration fee will apply to your program total, plus the $59 non-refundable Skate Canada fee, plus members will pay for any classes prior to the date of the refund request.

If a refund is granted it will be processed based on the original method of payment.

No refunds or adjustments will be made due to holidays, illness, maintenance repairs or ice cancellations. Make-up sessions may be considered with advance approval from the Uxbridge Skating Club Executive Member(s)